

Telehealth Statistics

Extract your own data

Statistics on the use of the Medicare Benefits Schedule (MBS) items, including the MBS telehealth items can be retrieved from the Department of Human Services website.

Data can be extracted to show services, benefits and patient demographics (including sex and age range) by item and by state.

To generate reports please follow the steps outlined below.

Item Reports | **Item by Patient Demographic Reports** | **Item Charts**

About MBS Item Statistics Reports

- These reports produce statistics on requested items in the [Medicare Benefits Schedule](#).
- To obtain the statistics, enter the item number/s and choose from the drop-down menus in fields on the form. Then click the 'Create Report' button to submit your request.
- There are "drill down" links on the generated report that will produce a report by patient age range and gender.

Select your report options

Item numbers
eg. 23 (single item) or 3,36,44 (list of items)

Show **as**

Report format

Time period

Start date

End date

To generate a table using this tool you will need to complete each field on the page:

1. Item numbers: Enter the item number(s) you are interested in. If you wish to report on the range of telehealth items, you can use the item numbers below:

- For all MBS telehealth items: 99, 112, 149, 288, 389, 2820, 3015, 6016, 13210, 16399, 17609, 2100, 2126, 2143, 2195, 2122, 2137, 2147, 2199, 2125, 2138, 2179, 2220, 10983, 10984, 82150, 82151, 82152, 82220, 82221, 82222, 82223, 82224, 82225

- For specialist video consultation services only: 99, 112, 149, 288, 389, 2820, 3015, 6016, 13210, 16399, 17609 (please note that new items 113, 114, 384, 2799, 3003, and 6004 will be introduced on 1 January 2013).

- For patient-end support services only: 2100, 2126, 2143, 2195, 2122, 2137, 2147, 2199, 2125, 2138, 2179, 2220, 10983, 10984, 82150, 82151, 82152, 82220, 82221, 82222, 82223, 82224, 82225

2. Show: Select either services (number of services provided) or benefits (Medicare contribution to the cost of the services) and either count or per capita

3. Report format: Select either by state, or by time period as desired

4. Time period: Select financial or calendar year as desired

5. Start date select July 2011 or later as desired

6. End date select June 2012 or otherwise as desired

7. Select Create Report

After a short time the data will be provided in a table.

You can convert the data into an Excel spreadsheet by selecting Download to Excel

Please also refer to the 'important information' section of the DHS web page which outlines specific details relating to this data.

Statistics to 30 June 2012

As at end of June 2012 the Department of Human Services had processed over 26,000 telehealth services provided to nearly 14,000 patients by over 5,000 practitioners. The below tables provide this data by remoteness area, state, and provider type.

Patient Services by Remoteness Area as at 30 June 2012

Remoteness Area Code ¹	Remoteness Area Name	Number of Services	Percentage of Services
0	Major Cities of Australia	6,332	24.3%
1	Inner Regional Australia	9,451	36.3%
2	Outer Regional Australia	8,468	32.5%
3	Remote Australia	1,291	5.0%
4	Very Remote Australia	518	2.0%
9	Unallocated ²	2	0.0%
	Total	26,062	100.0%

1. Remoteness Area according to Australian Bureau of Statistics classification.

2. Service not allocated to a state or territory.

Patient and Provider Services by State as at 30 June 2012

State	Services by Patient State	Percentage Services by Patient State
NSW	6,795	26.1%
VIC	3,566	13.7%
QLD	7,995	30.7%
SA	2,274	8.7%
WA	4,140	8.7%
TAS	993	15.9%
NT	245	0.9%
ACT	51	0.2%
Unallocated ¹	2	0.0%
Total	26,062	100.0%

1. Service not allocated to a state or territory.

Number of Services and Providers by Provider Type as at 30 June 2012

Provider Type	Services	Providers
Specialist	16,114	1,707
GP	9,903	3,452
Nurse Practitioner/Midwife	45	14
Total	26,062	5,173